



Communicating Is Vital To Your Business, Isn't It?

SETUP YOUR COMMUNICATIONS

1 ISSUES

Moving into a new facility is exciting but fraught with all sorts of seen and unforeseen issues. Especially around your communications, both for your office system and your internet.

2 Q & A

[How long are we going to be without telecommunication services?](#)

There are a variety of interim solutions that will yield different cost and performance results. We can help you find the right mix.

[How can you help my business?](#)

We can understand, design, source and implement your communications solutions.

[How much will all this cost?](#)

After our initial FREE consultation to understand your needs and desired outcome we typically work for a fixed price. So you know what you are up for...up front!

[The KIX Group](#), a business consulting company, has extensive experience in getting new companies established. Whether it be just a new location or you are starting from scratch, we have seen many of this issues you face.

This sheet of the **HelpU** series covers what to do when your chosen telecommunications provider has a slip in timing, leaving you without your vital business connection.

Doesn't matter if you hate or accept the current state of play in the communications industry and the quality of service and commitment given to you as a customer by your provider, sometimes things happen that are out of your or their control.

"I'm sorry sir your phone lines wont be connected for another 3 weeks" Who hears this or something similar. Or, "I know we said we would have it ready for today - but my technician tells me there's been a backlog and now there's a delay". Well I think you recognise the story.

There are some initial reactions:

- ★ anger,
- ★ frustration,
- ★ loathing,
- ★ fear, and
- ★ "what am I going to do?"

All of these reactions are perfectly reasonable and proper. As business people it's the last one "What am I going to do?" that's going to get you somewhere!

There are possibilities to resolve your problem in a timely manner. This is where the experienced professionals at [The KIX Group](#) can **HelpU**.

It's never a one size fits all. Any solution will contain a combination of various solution components, ranging through:

- ★ mobile services
- ★ mobile equipment
- ★ standard office hardware
- ★ data services

At The KIX Group we can tie various combinations of these elements to solve your interim needs.

Contact us +61 2 8005 1399